



Return Policy

Cancellation of an order that has not been processed by the manufacturer can be refunded. Refunds will be provided in the form of original payment except for cash, for which a cheque will be mailed within fourteen (14) days. Any purchase made by gift certificate or store credit will be refunded as a store credit.

An order will become final once it has been processed by the manufacturer. Cancellation of an order that has been processed by the manufacturer will be assessed a 25% restocking fee of the purchase price and the balance issued as store credit.

Custom upholstery, floor models, special orders, clearance, "As Is" and final sales cannot be cancelled, returned or exchanged.

General Terms and Conditions

- *The merchant has the right to delay delivery due to shortage of supply or delays beyond our control.*
- *Any merchandise which is received in damaged condition must be reported to the store within 48 hours of receipt.*
- Customers are responsible for ensuring the furniture purchased fits into their premises.
- Title to goods remains with retailer, at risk to customer, until invoice is paid in full.
- Delivery and assembly charges are non-refundable.
- Where more than one delivery is requested, extra charges will apply.

Warranty

Each manufacturer provides its own manufacturer's warranty against defect in material and workmanship. For details on your particular item, please ask staff.

Warranties are based on normal household use from date of purchase. Only the original purchaser holds the right to a valid warranty. Warranty is not transferable. Retain your invoice as proof of purchase.

- *Customer is responsible for any transportation costs relating to warranty/service issues.*